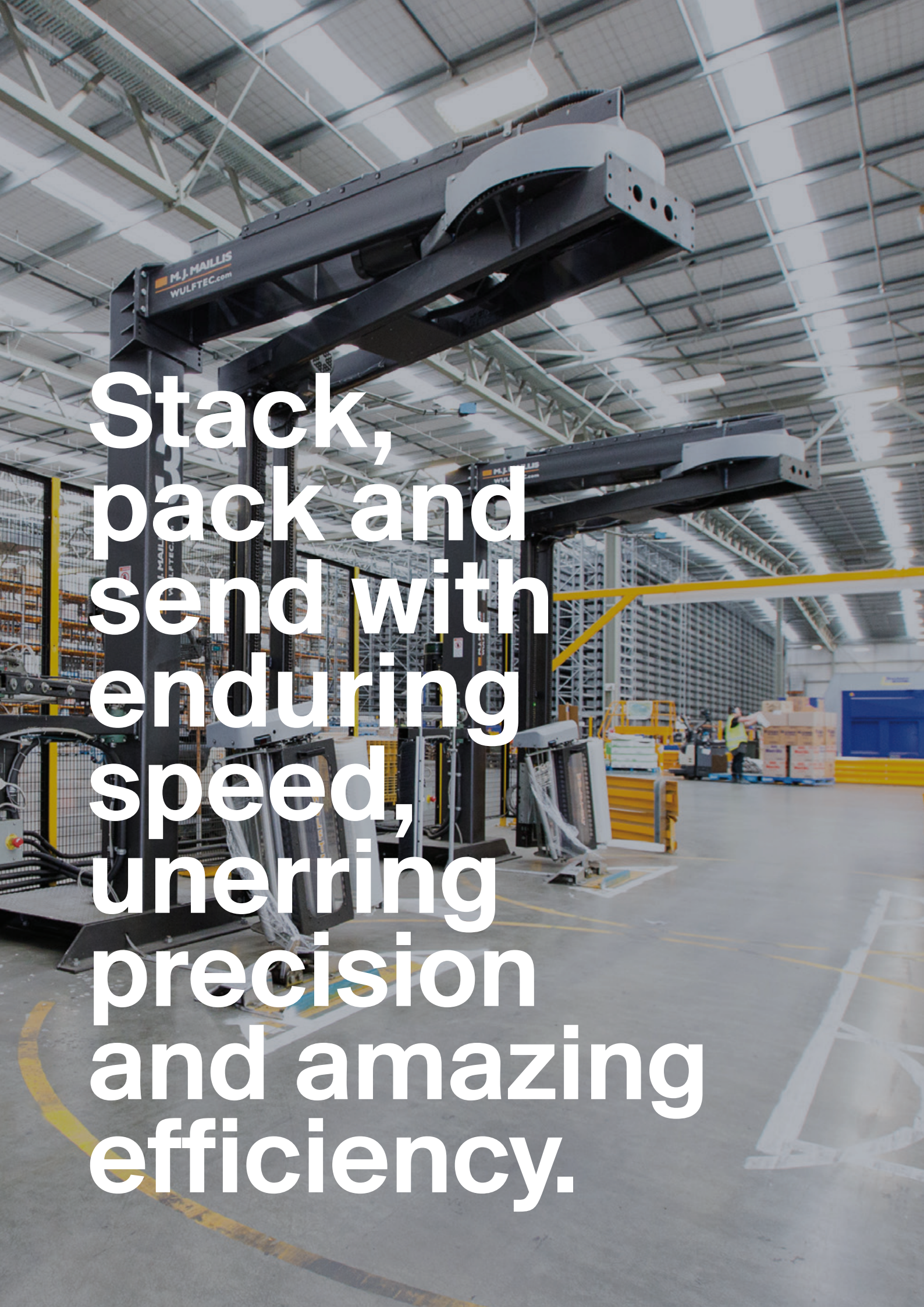


Bind together. Send secure.



Wulftec. Efficiency Without Equal.

universalpackaging.co.nz



Stack,
pack and
send with
enduring
speed,
unerring
precision
and amazing
efficiency.

Since 1990 end of line packaging automation around the world has stepped ahead in productivity, adaptability and unerring efficiency thanks to one leading brand. For technical innovation and advanced packaging application, Wulftec is without equal.



When it comes to delivering large quantities of pallets day in and day out, Wulftec’s state of the art equipment packs with speed, precision and little outside supervision.

The Canadian-made wrapping equipment uses rotary arm technology to ensure the load remains stationery during the packaging process. In this way they can quickly wrap any type of load, from the very light to the very heavy, the short to the tall to the unstable of loads of all shapes and sizes.

Backed by Universal Packaging’s renowned service and support these built-tough wrappers are now delivering the goods within the most demanding of conditions in the busiest of New Zealand’s distribution centres. When you need minimum human input and maximum quality output, Wulftec wraps it right.

| | |
|-----|------------------------------------|
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Go with the flow

Unwieldy layouts and ineffective planning can often compromise the valuable real estate within a typical distribution centre. These inefficient, labour-intensive wrap processes inflate costs and increase the potential for product damage.

There's a better way. Thanks to our carefully scoped design and the best in technological capability we can make the most of your every square metre. With our help you can optimise the pick to dispatch process, reduce waste and save time and costs.



Our approach

In 2013 we undertook Australasia's first ever installation of dual floor-mounted rotary arm Wulftec stretch wrappers. Since then we've been busy developing a range of systems to suit an equal range of packaging needs.

During this time we've also travelled the world increasing our expertise. Only in this way can we ensure New Zealand's companies can effectively increase their pallet output, save space and increase throughput using the very best of wrapping technology.

When companies are shipping considerable amounts of goods each day there can effectively be 'millions in the millimetres'. We take the time to carefully scope and measure each and every potential Wulftec installation. If we can't prove considerable gains with a new system we won't recommend it.

Thanks to our SCOPE technology these gains can be quickly seen and correctly maintained. Your peace of mind in our packaging efficiency is our primary focus.
















Traditional Process

The traditional distribution centre requires plenty of labour and individual equipment units.

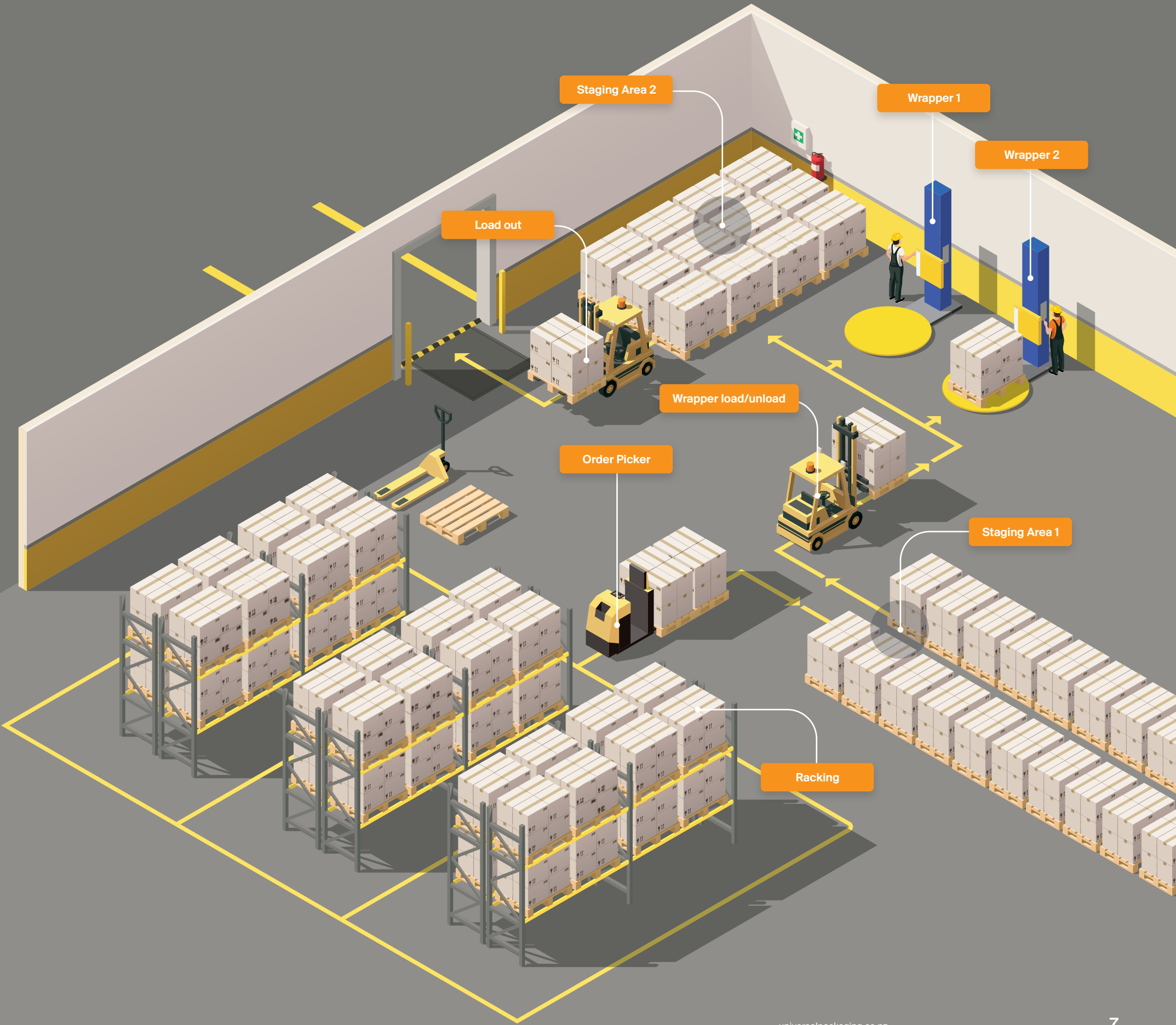
With this amount of equipment so too are safety processes required, meaning additional space around each and every moving part. Goods are handled multiple times as pallets make the way from the stack to the truck. Every pick up and put down turns seconds into minutes into hours of lost productivity.

Traditional pick to dispatch

Labour/equipment requirements

| | | | |
|----------------------|---|---|---|
| 1. Picking |  x1 |  x1 | |
| 2. Unwrapped Staging |  x1 |  x1 |  50-100m ² |
| 3. Wrapping |  x2 |  x1 |  20-30m ² |
| 4. Wrapped Staging |  x1 |  x1 |  50-100m ² |
| 5. Dispatch |  x1 |  x1 | |

*Typical traditional warehouse set up in New Zealand



Optimised Process

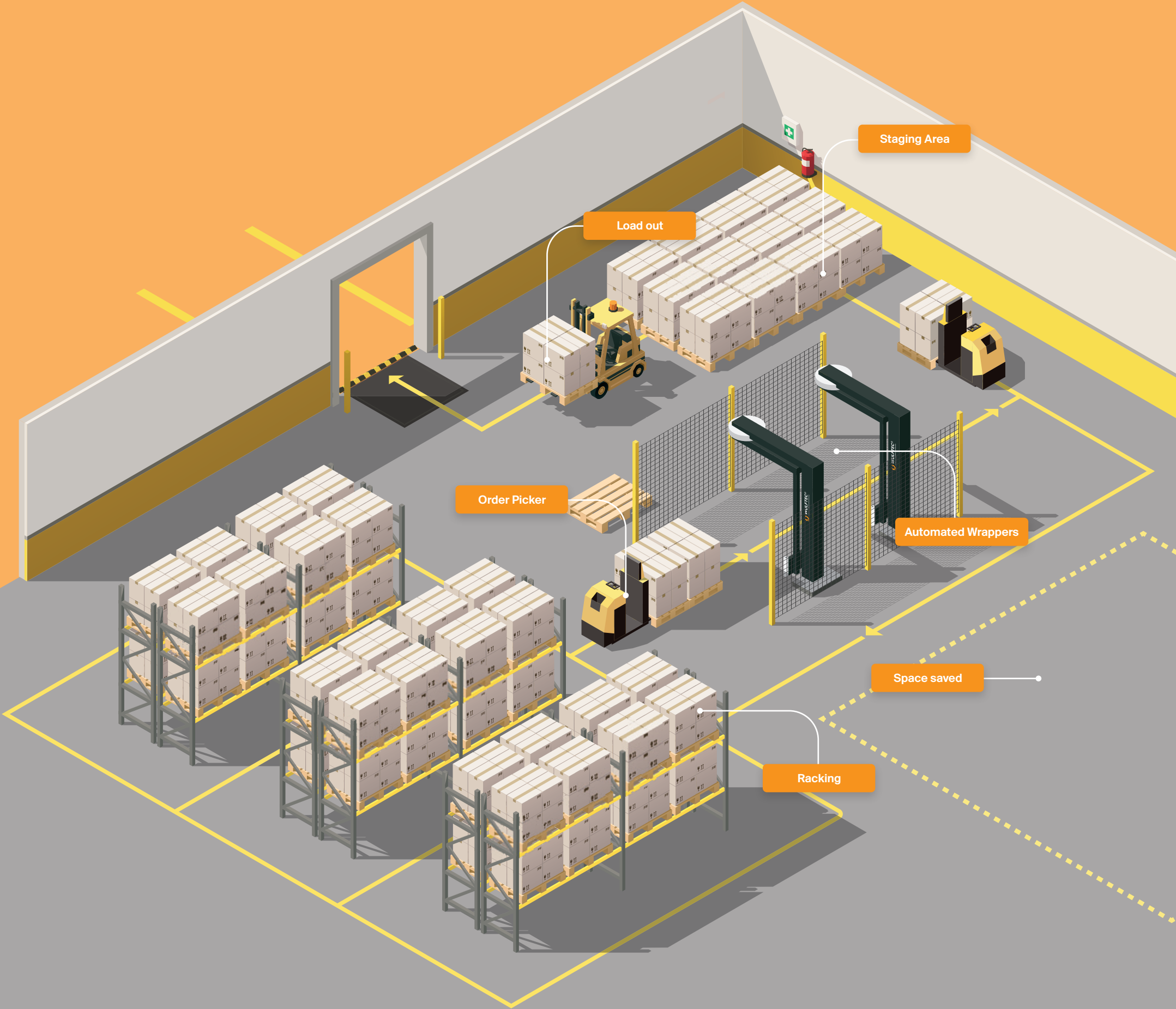
We help scope and improve equipment positioning, staging areas and other key zones to ensure everything is working at its best.

Less travel saves time and also creates greater efficiencies in fuel use and equipment replacement. That's how small tweaks to your set-up can turn centimetres of change into kilometres of savings.

Optimised pick to dispatch

Labour/equipment requirements

| | | | |
|--------------------|---|---|---|
| 1. Picking |  x1 |  x1 | |
| 2. Wrapped Staging |  x1 |  x1 |  50-100m ² |
| 3. Dispatch |  x1 |  x1 |  50-100m ² |



Pack and save and save

Foodstuffs wraps right with a dual WRTA system

The Foodstuffs Roberts Line distribution centre in Palmerston North is a 35,000m², state-of-the-art facility running 24 hours a day and distributing more than 600,000 pallets of dry goods to the Lower North Island region each year. With the dual Wulftec WRTA system these pallets are now packed perfectly each time, every time.



As New Zealand's biggest grocery distributor, and one of the country's largest companies, Foodstuffs employs more than 30,000 people nationwide.

Foodstuffs North Island alone supplies 96 New Worlds, two Fresh Collective by New World, 44 PAK'nSAVEs, one PAK'nSAVE Mini and 179 Four Square owner-operated retail supermarkets. Then there are the 81 Liquorlands, one Shoprite and one Write Price retail stores and seven Gilmours wholesalers.

Universal Packaging has been working with Foodstuffs for over eight years now. In that time the company has introduced new packaging products and processes and, with careful measurement and analysis systems, have ensured major savings and efficiencies in a number of areas.

That's why, when the Roberts Line Distribution Centre were improving their racking system, Universal stepped in with a machine/wrap solution to similarly improve their packaging productivity.

“By having the consistent wrap on all our pallets our in-transit damages disappeared altogether...”

The brief was for technology that was simple, reliable and able to cope with the throughput of more than 1200 pallets a day. The dual Wulftec WRTA system provided a powerful and elegant solution to their pallet packaging requirements,

Peter van der Steen, Foodstuffs Engineering Manager, was closely involved with the scoping and installation, and was happy with the result.

“We used to have people hand-wrapping up to 400 a day, and that resulted in a lot of pain and discomfort for our operational staff,” says van der Steen. “By having the consistent wrap on all our pallets our in-transit damages disappeared altogether,” says van der Steen.

Along with the new WRTA system Foodstuffs have made the change to Nanowrap, ensuring they can save on wrap used while wrapping with consistent strength. Peter van der Steen states that this is simply “faster and cheaper”.

Being able to innovate and improve on a regular basis is a big priority for the company, and a major reason for their success.

35,000m² facility

24 hours a day

600,000+ pallets distributed annually

2 dual WRTA systems

Prior to 2010 over 80% of wrapping throughout Foodstuffs distribution centres was done by hand. Any old turntable wrappers being used were not up to the new health and safety standards and were extremely labour intensive, with staff having to operate the machinery full time.

Now, with the increased automation, new safety systems and advanced pallet wrap significant gains have been made with the reduction of labour and an increase in pallet throughput.

The previous areas required for pallet staging areas are no longer required, which provides plenty of extra storage space. Material handling equipment is also kept to a minimum. There's no need for other equipment generally needed for wrapping pallets like counterbalance fork trucks, pit mount wrappers and ramps. Indeed, the only human contact needed with the WRTA system is when it comes time to change the film carriage.

Wrap use is also heavily reduced thanks to the power pre-stretch carriage. Every little gain here can make a big difference to the bottom line.

“With the scale of Foodstuffs operation we can make small changes that can have large positive effects,” says Universal Packaging's Equipment Specialist Jed Goudie.

“For example, by increasing the gear ratio on the equipment and running our new Nanowrap film, Foodstuffs will save the equivalent of 18.5 million single-use grocery bags per year.”

The massive scale of Foodstuffs' operation requires a diligent and expert perspective on every aspect of the supply chain. The Universal Packaging team are proud to help this New Zealand owned and operated company, and look forward to even greater success in the future.



Dual Systems

- .1** Angled carriage allows pallet to be wrapped from 5cm above floor level.
- .2** Fully automatic cycle. Cut & wipe ensures there is no need for any human intervention during the cycle.
- .3** Side by side machines allows for operator to drive in and drive out in one movement.
- .4** Rotary arm that can wrap pallets of any weight, shape or conguration.
- .5** Dual system can wrap two pallets at the same time. Order picker can drop pallets immediately after they have been picked.
- .6** Photocell for automatic load height detection.
- .7** Full safety system and light curtain to ensure safe pallets, safe people and safer machinery.



WRTA150

Fully Automated Stretch Wrapper

The WRTA-150 model, an automatic rotary arm wrapper. This flexible design is ideal for odd shape loads, and allows for unlimited load weight capacity. Automatically applies & seals off the stretch film.



Features

- Quality equipment made in Canada
- 4 year unlimited cycle warranty
- 10 year warranty on structural steel frame
- LIFETIME warranty on pre-stretch rollers blue compound
- Fully automated film clamp, welding and film cutting device
- Superior driving mechanism with heavy duty ring gear with pinion gear drive
- Angled carriage to wrap approximately 2 above floor level
- Emergency stop sensor for arm path obstruction
- Soft start and stop rotary arm function
- Photo cell for automatic load height detection
- State-of-the-art electrical Nema 4/12 control panel, dust tight, waterproof, UL508A approved with all finger safe electrical components
- 100% structural steel construction
- Superior electrical/electronic design including Allen Bradley Micrologix PLC and AC drives
- Wulftec's exclusive 500mm nothread® powered pre-stretch carriage (760mm optional)
- Easily available non-proprietary parts
- Dual carriage lifting chains enclosed inside tower for operator safety
- Electronic control panel with four programmable wrapping cycles
- Single phase
- Full service maintenance plans
- Parts backup
- Excellent after sales support and operator training

Specifications

| | |
|-------------------|-----------------------------|
| Rotary Arm Speed | 0 to 17 rpm |
| Maximum Load Size | 1400mmL x 1400mmW x 2035mmH |
| Load Weight | Unlimited |
| Wrap Height | 2000mm |
| Production Rate | 50 loads per hour |
| Power Supply | Single Phase |



Foodtsuffs RLDC Palmerston North



SMH150

Semi Automated Stretch Wrapper

The Wulftec SMH-150 model, a highprofile turntable wrapper. Also available with an extended turntable specifically designed as the ideal stretch wrapping solution for standard New Zealand dairy board pallets.



Features

- Quality equipment made in Canada
- 5 year unlimited cycle warranty
- 10 year warranty on structural steel frame
- LIFETIME warranty on pre-stretch rollers blue compound
- Soft start and stop turntable function
- Indexed turntable returns to start
- Photo cell for automatic load height detection
- State-of-the-art electrical Nema 4/12 control panel, dust tight, waterproof, UL508A approved with all finger safe electrical components
- 100% structural steel construction
- Superior electrical/electronic design including Allen Bradley Micrologix PLC and AC drives
- Wulftec's exclusive 500mm no-thread® powered pre-stretch carriage (760mm optional)
- Easily available non-proprietary parts
- Dual carriage lifting chains enclosed inside tower for operator safety
- Electronic control panel with four programmable wrapping cycles
- Full service maintenance plans
- Parts backup
- Excellent after sales support and operator training

Specifications

| | |
|--|-------------------|
| Standard Turntable Diameter | 1300mm x 1300mm |
| Option: Custom Dairy Board Pallet Turntable | 2200mm x 1160mm |
| Turntable Speed | 0 to 16 rpm |
| Turntable Height | 340mm |
| Load Weight | 1800 kg |
| Wrap Height | 2000 mm |
| Production Rate | 25 loads per hour |
| Power Supply | Single Phase |



Photo: Open Country Dairy Waharoa



SMLPA200

Automated Stretch Wrapper

The Wulftec SMLPA-200 automatic stretch wrapping machine is the industry’s most robust standalone wrapping machine. Built big, strong and tough the SMLPA-200 allows the forklift operator to place the pallet, and start the cycle remotely so other tasks can be performed.



Features

- Quality equipment made in Canada
- 5 year unlimited cycle warranty
- 10 year warranty on structural steel frame
- LIFETIME warranty on pre-stretch rollers blue compound
- Fully automated film clamp, welding and film cutting device
- Soft start and stop turntable function
- Indexed turntable returns to start
- Photo cell for automatic load height detection
- State-of-the-art electrical Nema 4/12 control panel, dust tight, waterproof, UL508A approved with all finger safe electrical components
- 100% structural steel construction
- Superior electrical/electronic design including Allen Bradley Micrologix PLC and AC drives
- Wulftec's exclusive 500mm no-thread® powered pre-stretch carriage (760mm optional)
- Easily available non-proprietary parts
- Dual carriage lifting chains enclosed inside tower for operator safety
- Electronic control panel with four programmable wrapping cycles
- Full service maintenance plans
- Parts backup
- Excellent after sales support and operator training

Specifications

| | |
|-------------------|-----------------------------|
| Turntable Speed | 0 to 16 rpm |
| Maximum Load Size | 1270mmL x 1270mmW x 2035mmH |
| Load Weight | 2200 kg |
| Wrap Height | 2000mm |
| Production Rate | 55 loads per hour |
| Power Supply | Single Phase |



Countdown Distribution Palmerston North

SMLCA277

Fully Automated Stretch Wrapper

The SMLCA-277 model, a heavy duty automatic wrapper with powered conveyors on the turntable and a gravity out-feed conveyor. The SMLCA-277 allows the forklift operator to place the pallet, and start the cycle remotely so other tasks can be performed.



Features

- Quality equipment made in Canada
- 5 year unlimited cycle warranty
- 10 year warranty on structural steel frame
- LIFETIME warranty on pre-stretch rollers blue compound
- Fully automated film clamp, welding and film cutting device
- Soft start and stop turntable function
- Indexed turntable returns to start
- Photo cell for automatic load height detection
- State-of-the-art electrical Nema 4/12 control panel, dust tight, waterproof, UL508A approved with all finger safe electrical components
- 100% structural steel construction
- Superior electrical/electronic design including Allen Bradley Micrologix PLC and AC drives
- Wulftec's exclusive 500mm no-thread® powered pre-stretch carriage (760mm optional)
- Easily available non-proprietary parts
- Dual carriage lifting chains enclosed inside tower for operator safety
- Electronic control panel with four programmable wrapping cycles
- Full service maintenance plans
- Parts backup
- Excellent after sales support and operator training

Specifications

| | |
|-------------------|-----------------------------|
| Turntable Speed | 0 to 16 rpm |
| Maximum Load Size | 1220mmL x 1220mmW x 2035mmH |
| Load Weight | 1800 kg |
| Wrap Height | 2000mm |
| Production Rate | 55 loads per hour |
| Power Supply | Single Phase |



Tomoana Warehousing Hastings



WCA Smart

Fully Automated Stretch Wrapper

The WCA-SMART model, an extra heavy duty ring gear driven automatic conveyorised turntable system perfect for space restricted areas. Automatically applies & seals off the stretch film.



Features

- Quality equipment made in Canada
- 3 year unlimited cycle warranty
- 10 year warranty on structural steel frame
- LIFETIME warranty on pre-stretch rollers blue compound
- Fully automated film clamp, welding and film cutting device
- Fully automated in-feed, process and out-feed roller conveyors
- Soft start and stop turntable function
- Indexed turntable returns to start
- Photo cell for automatic load height detection
- State-of-the-art electrical Nema 4/12 control panel, dust tight, waterproof, UL508A approved with all finger safe electrical components
- 100% structural steel construction
- Superior electrical/electronic design including Allen Bradley Micrologix PLC and AC drives
- Wulftec's exclusive 500mm no-thread® powered pre-stretch carriage (760mm optional)
- Easily available non-proprietary parts
- Dual carriage lifting chains enclosed inside tower for operator safety
- Electronic control panel with four programmable wrapping cycles
- Full service maintenance plans

Specifications

| | |
|-------------------|-----------------------------|
| Turntable Speed | 0 to 16 rpm |
| Maximum Load Size | 1220mmL x 1220mmW x 2035mmH |
| Load Weight | 1800 kg |
| Wrap Height | 2000mm |
| Production Rate | 70 loads per hour |
| Power Supply | 3 Phase |



Fonterra Collingwood

WCRT200

Fully Automated Stretch Wrapper

The WCRT-200 model, an automatic conveyorised wrapper, featuring an extra heavy duty ring gear driven rotary arm. Automatically applies & seals off the stretch film.



Features

- Quality equipment made in Canada
- 3 year unlimited cycle warranty
- 10 year warranty on structural steel frame
- LIFETIME warranty on pre-stretch rollers blue compound
- Fully automated film clamp, welding and film cutting device
- Fully automated in-feed, process and out-feed roller conveyors
- Superior driving mechanism with heavy duty 25"ring gear with pinion gear drive
- Angled carriage to wrap approximately 2 above conveyor
- Emergency stop sensor for arm path obstruction
- Soft start and stop rotary arm function
- Allen Bradley monochrome touch screen – play an active part in avoiding operator errors by offering a great versatility for customised information and alarm diagnostic
- Photo cell for automatic load height detection
- State-of-the-art electrical Nema 4/12 control panel, dust tight, waterproof, UL508A approved with all finger safe electrical components
- 100% structural steel construction
- Superior electrical/electronic design including Allen Bradley Micrologix PLC and AC drives
- Wulftec's exclusive 500mm no-thread® powered pre-stretch carriage (760mm optional)
- Easily available non-proprietary parts
- Dual carriage lifting chains enclosed inside tower for operator safety
- Electronic control panel with four programmable wrapping cycles
- 3 phase
- Full service maintenance plans
- Parts backup
- Excellent after sales support and operator training wrapping

Specifications

| | |
|-------------------|-----------------------------|
| Rotary Arm Speed | 0 to 15 rpm |
| Maximum Load Size | 1220mmL x 1220mmW x 2035mmH |
| Load Weight | 2200 kg |
| Wrap Height | 2000mm |
| Production Rate | 100 loads per hour |
| Power Supply | 3 Phase |



Original easy load carriage

WCAT450

Fully Automated Stretch Wrapper

The CAT (WCAT-450) model is an automatic rotary arm combined with a conveyorised turntable, the ideal stretch wrapping solution for high speed application. This versatile combo gives the possibility of switching operating modes: operation in only rotary arm mode, operation in only turntable mode or operation in combo arm turntable mode at 45 RPM. Expect to improve productivity, operator efficiency while reducing film and labor costs.



Features

- Quality equipment made in Canada
- 3 year unlimited cycle warranty
- 10 year warranty on structural steel frame
- LIFETIME warranty on pre-stretch rollers blue compound
- Fully automated film clamp, welding and film cutting device
- Fully automated infeed, process and outfeed roller conveyors
- Superior driving mechanism with heavy duty 25"ring gear with pinion gear drive for rotary arm and turntable
- Angled carriage to wrap approximately 2 above conveyor
- Emergency stop sensor for arm path obstruction
- Soft start and stop rotary arm function
- Allen Bradley monochrome touch screen – play an active part in avoiding operator errors by offering a great versatility for customised information and alarm diagnostic
- Photo cell for automatic load height detection
- State-of-the-art electrical Nema 4/12 control panel, dust tight, waterproof, UL508A approved with all finger safe electrical components
- 100% structural steel construction
- Superior electrical/electronic design including Allen Bradley Micrologix PLC and AC drives
- Wulftec's exclusive 500mm no-thread® powered pre-stretch carriage (760mm optional)
- Easily available non-proprietary parts
- Dual carriage lifting chains enclosed inside tower for operator safety
- Automated remote lube station (for turntable and rotary arm ring gear bearings)
- 3 phase
- Full service maintenance plans
- Parts backup
- Excellent after sales support and operator training

Specifications

| | |
|-------------------|-----------------------------|
| Turntable Speed | 0 to 25 rpm |
| Rotary Arm Speed | 0 to 20 rpm |
| Maximum Load Size | 1220mmL x 1220mmW x 2035mmH |
| Load Weight | 2200 kg |
| Wrap Height | 2000mm |
| Production Rate | 120 loads per hour |
| Power Supply | 3 Phase |



Oji Fibre Levin



WRING250

Fully Automated Stretch Wrapper

Fully conveyorized automatic ring machine as the ideal stretchwrapping solution for your unique needs. Expect to improve productivity, operator efficiency while reducing film and labor costs.



Features

- Quality equipment made in Canada
- 3 year unlimited cycle warranty
- 10 year warranty on structural steel frame
- LIFETIME warranty on pre-stretch rollers blue compound
- Fully automated film clamp, welding and film cutting device
- Fully automated in-feed, process and out-feed roller conveyors
- Angled carriage to wrap approximately 2 above conveyor
- Emergency stop sensor for arm path obstruction
- Soft start and stop rotary arm function
- Allen Bradley monochrome touch screen – play an active part in avoiding operator errors by offering a great versatility for customised information and alarm diagnostic
- Photo cell for automatic load height detection
- State-of-the-art electrical Nema 4/12 control panel, dust tight, waterproof, UL508A approved with all finger safe electrical components
- 100% structural steel construction
- Superior electrical/electronic design including Allen Bradley Micrologix PLC and AC drives
- Wulftec's exclusive 500mm no-thread® powered pre-stretch carriage (760mm optional)
- Easily available non-proprietary parts
- Electronic control panel with four programmable wrapping cycles
- 3 phase
- Full service maintenance plans
- Parts backup
- Excellent after sales support and operator training wrapping

Specifications

| | |
|-------------------|-----------------------------|
| Ring Speed | 0 to 25 rpm |
| Maximum Load Size | 1220mmL x 1020mmW x 2035mmH |
| Load Weight | 2200 kg |
| Wrap Height | 2000mm |
| Production Rate | 75 loads per hour |
| Power Supply | 3 Phase |



Heavy duty roller conveyors

Box fresh

Wulftec's reliability at Oji Fibre Solutions

In 2011 Oji Fibre Solutions decided it was time for change. The company was experiencing considerable growth and they needed to ensure a future-focused ethos could continue unabated. Now, 8 years later, the Wulftec solution is delivering the goods with steadfast reliability.

Oji have been thinking inside the box for over 35 years in New Zealand. Their Levin plant is a hive of activity, each day hard at work supplying an extensive range of cardboard products to the Australasian market.

The company is also one of New Zealand's leading recyclers. Oji collects more than 300,000 tonnes of recovered paper from throughout the country each year. In Levin they turn that paper into new cartons for a multitude of Kiwi FMCG companies.

It's a mindset that's also taken into their packaging processes, where the warehouse team prize efficiency and effectiveness above all else. In 2011 their system was in need of a revamp.

Back then the tired and outdated turntable wrappers were struggling to keep up with the requirements of increasing production volume. After scoping a number of options a plan was put in place.

Along with a new conveyor set-up a Wulftec WCAT450 pallet wrapping unit was installed. While a relatively large investment, the returns were immediately obvious. With significantly improved load containment and wrap optimisation the company could hugely increase their production – the wrapper helping to more than double previous throughput.

The change to Wulftec also helped Oji's customers. With a new heat sealer eliminating any loose film tails there were no longer any issues with pallets of cartons shipped to the meat and dairy industry, where clean room facilities require everything as safe and hygienic as possible.

The process is seamless too. The pallet is stacked before going onto a large conveyor system that runs through the length of the distribution centre. Once on the conveyor each pallet it then goes through the automatic strapping machine and on to the wrapper. In this way the operation can wrap up to 600 pallets a day.



It does so with minimal human labour. The whole line is fully automated and the only time helping hands are required is when it's time to take the fully wrapped pallets off the line.

Best of all for the busy company, the wrapping equipment has proven incredibly dependable. The unit has required only minor maintenance tasks since installation in 2011 – there have been no major repairs or costly downtime.

35+ years site operation

600 pallets wrapped daily

2011 installation, resulted in
2x throughput increase



While a relatively large investment the returns were immediately obvious. With significantly improved load containment and wrap optimisation the company could hugely increase their production...

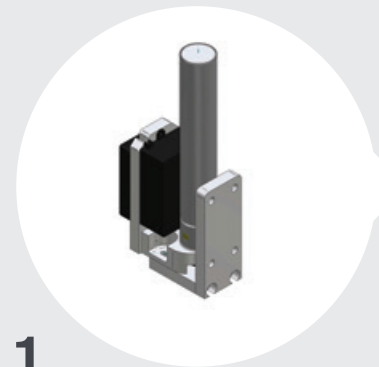


Future-forward thinking Real-time monitoring

Our Scope programme was set up to help NZ companies both increase their packaging efficiency and surpass their sustainability targets.

With an expert audit process we carefully assess warehouse flow, yield analysis, load containment and other key measures to ensure greater efficiency and less waste. We then use our advanced real-time pallet tracking system to keep our SCOPE perfectly targeted with each and every revolution of the wrapping arm.

How it works



1.

SCOPE Monitoring device fitted to machine film carriage.



2.

SCOPE Hub collects and transmits data to cloud based server.



3.

SCOPE Interface provides live overview of equipment performance and other key data.

What it delivers

Stability.

When every load is wrapped correctly containment is assured and delivery is damage-free.

Efficiency.

Track your wrap usage with each load to ensure the lowest cost per pallet.

Accuracy.

Live tracking of all wrap used means you'll have the right information when and where you need it.



Safety Systems

Improving staff protection without compromising productivity requires a number of expertly scoped and carefully coordinated measures.

As safety fencing or light curtains are not a requirement by law these features are often seen as a 'nice to have' rather than a 'responsible duty' in New Zealand.

Forward-thinking companies are putting systems in place now however. They recognise the value of their employees and the wider costs of workplace accidents.

Universal Packaging has the expertise to correctly assess, recommend and design safety systems with a combination of physical fencing, sliding doors, light curtains, emergency stops and system fail-safes.

With a good system we can deliver ideal safety of team members while maintaining maximum pallet wrap efficiency and minimal red tape anxiety. We can also scope, design and install these systems quickly without affecting your everyday pallet throughput.



It's important too that this throughput continues well after the system is introduced. If any additional steps are added to an existing set-up employees may often attempt to find 'workarounds' to keep up with previous throughput targets. The entire process can be counter-productive.

That's why we don't just look at the 'nuts and bolts' of any safety system. Instead we take a wider perspective of user behaviour and workplace efficiency and safety. A well-designed system will restrict access to the machines without hindering usability.

Collective expertise. Cohesive service. United success.

At Universal Packaging we're proud of our commitment to quality service. We know that in the art and science of logistics there can be millions made in the millimetres gained.



Support

The last thing you want to be thinking about is your equipment breaking down. Yet over the lifetime of a stretch wrapper machine things will occasionally go wrong. We've developed our support system over the years to ensure we can deliver expertise when you need it, be it at the end of a phone or on site with the machine.

We have a trusted network of expert service agents throughout New Zealand. They provide fast repairs, routine maintenance and service checks on pallet wrappers and can quickly respond to emergency call outs for fast assistance.

Our stretch-wrap equipment uses a high proportion of non-proprietary components also, allowing us to quickly and easily source parts. So any production downtime is kept to a minimum.

Resources

Staying up to date with industry knowledge is key to optimising and maintaining your distribution capability. We've got the information for your innovation.

We invest in our training videos, tech guides, news articles and white papers to ensure our customers can stay up to speed with everything on offer. This knowledge is regularly sent out via The Binder, our ongoing newsletter, and it's also hosted online.

Training

There are a lot of moving parts within pallet wrapping equipment and many things to know to ensure everything continues to run smoothly.

We can provide your distribution centre training in pallet wrapping either online or in person. This training can be undertaken either with a new equipment purchase or as refresher courses. In this way we can ensure every team member knows how to get the most from your pallet packaging.





To find out more get in touch today at
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or on 0800 700 000

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